OUTLINE OF CHANGES

- An additional page has been added to the White Mail report which details *Screamer* and *Underage Complaint* information.
- We are asking suppliers to begin keying all **OCR-CODED** white mail that is categorized as deletes. Specific keying instructions will be issued by LBCo. (If you currently have this type of white mail in your possession, please call me so we may issue you keying instructions.)
- OCR coded deceased and non-smokers/quitters and Non-OCR coded deceased, non-smokers/quitters, and deletes will be sent to Promotional Services Center for handling.

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Source: https://www.industrydocuments.ucsf.edu/docs/hkml0000